

CITY OF BRIDGE CITY
P.O. Box 846
Bridge City, TX 77611
UTILITIES SERVICE APPLICATION

ACCOUNT NUMBER: _____ DATE: _____
(City Use)

SERVICE ADDRESS: _____

CUSTOMER NAME: _____

Residential Commercial Inside City Limits Outside City Limits

SERVICE DATE: _____ Water Sewer Garbage

DEPOSIT AMOUNT: _____

MAILING ADDRESS: _____

DRIVERS LICENSE # _____ SOCIAL SECURITY # _____

HOME PHONE: _____ EMPLOYER: _____

WORK PHONE: _____ CELL PHONE: _____

SPOUSE: _____ DL# _____ SS# _____

WORK PHONE: _____ CELL PHONE: _____

EMPLOYER: _____

PER ORDINANCE #04-12

All charges on water/sewer/sanitation bills are due and payable on or before the 18th of each month. All bills shall be considered rendered when sent to the consumer by the accounting and collection division of the department of public utility services in ordinary mail or personally left at the address of the consumer. The failure of the consumer to receive any such bill in no way relieves the consumer of the duty and necessity of paying for the service furnished by the city to such person.

All bills are due upon receipt. Any bills not paid in full by the 18th of each month shall be deemed past due and delinquent. Should the 18th fall on a Saturday, Sunday, or holiday, those payments in the city's drop box and post office box at 8:00a.m. on the next working day will not be considered delinquent. Any bill not paid (received) in full by the 18th of each month shall be assessed a late fee of \$10.

If bill remains unpaid on the 28th of each month, there will be refusal of further service to such person until the charges plus a disconnect/reconnect fee have been paid.

******IF SERVICES ARE TERMINATED MORE THAN THREE (3) TIMES IN A TWELVE (12) MONTH PERIOD******
******AN ADDITIONAL \$50 DEPOSIT WILL BE REQUIRED******

Should you have any questions concerning the bill, contact the Water Department office at 409-735-6801 before the 28th of the month and request a meeting with the City Manager or Billing Supervisor. You are entitled to an examination of your bill and a hearing to determine if the bill is correct.

IMPORTANT: THE CITY OF BRIDGE CITY WILL NOT BE RESPONSIBLE FOR ANY DAMAGE INCURRED
BECAUSE OF LEAKS OR OPEN FAUCETS AT ANY TIME.

H. B. 859 ENTITLES EACH UTILITY CUSTOMER TO REQUEST CONFIDENTIALITY OF PERSONAL INFORMATION IN REGARDS TO THEIR UTILITY ACCOUNT. YOUR MARK IN THE BOX BELOW WILL KEEP YOUR INFORMATION CONFIDENTIAL.

I hereby request that all personal information in regards to my utility account be made confidential.

I UNDERSTAND AND AGREE TO ALL THE TERMS OF THIS APPLICATION.

12595

Customer Signature: _____

Employee Initials: _____ Deposit Received: _____ Deposit Billed: _____

CITY OF BRIDGE CITY SERVICE AGREEMENT

- I. **PURPOSE.** The City of Bridge City (hereafter referred to as "City") is responsible for protecting the drinking water supply from contamination or pollution, which could result from improper system construction or configuration on the retail connection owner's side of the meter. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The public water system enforces these restrictions to ensure the public health and welfare. Each retail customer must sign this agreement before the City will begin service. In addition, when service to an existing retail connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.
- II. **RESTRICTIONS.** The following unacceptable practices are prohibited by State regulations.
- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from public water system by an air-gap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - C. No connection which allows water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting which contains more than .25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder or flux that contains more than 0.2 % lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. **SERVICE AGREEMENT.** The following are the terms of the service agreement between the City of Bridge City (the Water System) and _____
(the customer).
- A. The City will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
 - B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the City or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the City's normal business hours
 - C. The City shall notify the Customer in writing of any cross-connection or other potential contamination hazard, which has been identified during the initial inspection or the periodic inspection.
 - D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.

E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the City. Copies of all testing and maintenance records shall be provided to the City.

IV. **ENFORCEMENT.** If the customer fails to comply with the terms of the Service Agreement, the City shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

CUSTOMER.S SIGNATURE: _____

DATE: _____